



FRAMES & LENS WARRANTY
INFORMATION
Effective July 1, 2007

1. Frames are warranted against manufacturer defects and breakage for one year from date of purchase and are replaced at no charge. Defective parts must be returned and there is **one replacement only**.

***Excluded are value eyeglasses, inclusive package, safety eyeglasses , and any managed care eyeglasses.**

2. Scratch coated lenses are warranted against manufacturer defects and breakage for one year from date of purchase and are replaced at no charge. Defective parts must be returned and there is **one replacement only**.

***Excluded are value eyeglasses, inclusive package, safety eyeglasses, and any managed care eyeglasses, 'Eyeglasses excluded from warranty may be warranted for an additional fee at the time of original sales transaction.**

3. Progressive lens non-adaptation policy. If a patient does not adapt to the lens, a standard bifocal will be made at no charge. There is no refund for lens cost difference unless the patient chooses a single vision lens in which case the refund is for the difference in single vision and standard bifocals. Time limit is 60 days from the original sales date. Frame changes void the progressive nonadapt policy. Frame changes result in new progressive lens charge plus shipping/handling frame exchange charge.

4. Lens type chosen. If a patient decides to change lens types, a fee is charged for the DIFFERENCE in lens type chosen and a re-edging fee. There is no refund or lens type and the time limit is 30 days form the original sales date. Any frame changes void lens type chosen warranty.

5. Frame type chosen. If a patient decides to change frame styles, only a difference in frame cost and a re-edging fee if necessary to refit the lenses into the new frame. If re-edging the original lens is not possible to fit into the new frame chosen, a new lens charge will incur at time of lens reorder. There is a limit of one exchange and a 30 day time limit.

***Excluded are value eyeglasses, inclusive package, safety eyeglasses, and any managed care eyeglasses. No refund given for difference in frame or lens type previously chosen.**

6. Contact Lenses - There is no warranty on disposable contact lenses. Any specialty contact lenses are non-refundable.

7. Restocking fee will apply to any materials that are not picked up within 45 days of original sales transactions.